



Public Notice of Procurement Schedule Update

TARRANT COUNTY 9-1-1 EMERGENCY ASSISTANCE DISTRICT

Notice of Procurement Schedule Revision

RFP – Ticketing / IT Service Management (ITSM) System

The Tarrant County 9-1-1 Emergency Assistance District (TC9-1-1) would like to inform all interested vendors that the procurement schedule for the **RFP – Ticketing / IT Service Management (ITSM) System** has been revised.

To allow additional time for proposal evaluation and the selection process, the following schedule changes have been made:

- **Estimated Vendor Selection Date:** September 30, 2026 (previously August 31, 2026)
- **Estimated Project Start Date:** November 1, 2026 (previously September 14, 2026)

All other terms, conditions, and requirements of the RFP remain unchanged unless otherwise announced by TC9-1-1.

The District appreciates the interest and participation of all vendors and remains committed to a fair and thorough evaluation process.

For procurement updates and information, please visit www.tc911.org/procurement.

Tarrant County 9-1-1 Emergency Assistance District

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www.tc911.org

Posted: August 31, 2026

